



Keeping people safe and connected.  
The right services to the right  
people at the right time.

Together we can reach  
and support millions of  
people keeping  
them safe during the  
COVID-19 pandemic.

We are seeking partners who wish  
to adopt and scale our Community  
Health Watch program.

The Community Health Watch model is a  
validated symptom support program that  
helps individuals monitor symptoms and seek  
medical care when appropriate.

Customizable program with options for  
short-term (high-touch) or long-term  
involvement – flexible enough to be  
stand-alone or complement your contact  
tracing and testing programs.

Keeping our community safe with:

- automated symptom monitoring
- guidance on how to care for themselves  
at home
- alerting close contacts once testing  
positive for COVID-19
- live support to guide care escalation  
based on symptoms

Real people providing live support

People value the ability to connect with an engaged,  
supportive call team – sensitive, private, trusted.  
**Our team understands the sensitivities involved in  
contact tracing.** Our program is here to help people  
concerned about symptoms, who have tested positive  
or who have been told they have been identified as a  
close contact of someone who has recently tested  
positive for COVID-19.

## The PRN team will:

- maintain the scalable web-based  
symptom support technology
- train personnel to provide telephonic  
support to participants
- provide dashboards detailing  
COVID-19 impact and status
- ensure integration of up-to-date  
scientific knowledge into the program

## Proven Feasibility

Duke Community Health Watch, our Durham, NC-based research pilot program  
supports people who are monitoring symptoms of COVID-19 from home.

Retention rate is

**98%**

at nearly 30 days post-launch.

**842**

participants in

**24**

states

**50,000**

participants can be supported by

**10**

trained personnel